**Complaint protocol**

|  |  |
| --- | --- |
| **Buyer:**  **Name / Business name:**  **Address:**  **ID:**  **phone:**  **e-mail: Seller:**: | **Business name: Rainbow crystal sro**  **Address: Tolstého 468/3 068 01 Medzilaborce**  **IČO: 36507032**  **phone: +421 907 105 823**  **e-mail: rainbowcrystal@rainbowcrystal.eu** |

I hereby advertise the goods listed below with a description of the defect

**Product name:**

**Purchased on:**

**The document number:**

**Description of error:**

|  |  |
| --- | --- |
| **DATE:** | **Buyer's signature:** |

**Seller 's Statement**

**We have accepted the above goods for a complaint. Based on the review of the condition and in our opinion, the complaint was \* NOT \* justified.**

**Solution design:**

**Responsible person:**

|  |  |
| --- | --- |
| **Date:** | **Seller's signature:** |

\* strike out inappropriate